

Radiology Associates of Corpus Christi Implements Royal Solutions Group's Patient Portal and Electronic Registration Software to Enhance Patient Engagement and Eliminate Bottlenecks

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Radiology Associates, LLP, a leading radiology practice in Corpus Christi, Texas, has recently completed a project with [Royal Solutions Group](#) to deploy Royal's Patient Portal and Kiosk solution. The practice has deployed Royal's patient portal and tablet-based kiosks to improve patient engagement and expedite patient registration. Radiology Associates says improved quality of care is just one benefit that has emerged from this collaboration. The new system has allowed Radiology Associates to confirm more patients and reduced registration time.

"Radiology Associates is pleased to announce the recent launch of our new patient portal and on-site kiosk registration system," remarks Donna Mosser, Director of Information and Security. "Our new patient portal is part of our ongoing commitment to provide secure and convenient access for patients to healthcare information. The portal allows our patients to view their diagnostic reports and images, send secure messages to our staff, pre-register for exams, set up appointment reminders and pay their bill. We believe that this new technology will further enable patients to become more engaged in their healthcare decision-making processes.

"We also recognize that our patient's time is valuable and how important it is for them to be seen at their scheduled appointment time. Our new kiosk registration system at each of our facilities allows patients to perform the majority of their registration paperwork electronically. In addition, patients who pre-register online can choose an express check in process which should further expedite the registration process. We believe that both of these new initiatives will help patients and their families reduce wait time and also improve the accuracy and privacy of their healthcare information."

Radiology Associates has deployed the Royal Patient Engagement platform alongside Merge RIS, offered by [Merge Healthcare](#), an IBM company, as an outpatient radiology information system designed to meet Meaningful use. The clinic manages the Merge RIS in house and leverages Royal's hosted platform for its patient engagement processing, all while tightly integrating back into Merge RIS and document management.

About Radiology Associates

Radiology Associates is a group of Board Certified Radiologists with musculoskeletal, neuroradiology, women's imaging and nuclear medicine/P.E.T training. For more than 70 years, Radiology Associates has been offering the most advanced diagnostic imaging available for patients and their physicians in the Coastal Bend. Radiology Associates provides a full range of outpatient imaging services, including complete certified mammography facilities (we are the first and most experienced local 3D

mammogram provider). They have 5 locations in the Corpus Christi area.

Visit: <http://xraydocs.com/index.cfm> for more information.

About Royal Solutions Group

Royal Solutions Group is a provider of Software-as-a-Service (SaaS) EHR Solutions to the Healthcare industry across America. Royal offers Royal Forms™ for secure electronic forms, Royal Kiosks™ and Patient Portal for patient registration and access, RoyalPay® for electronic payment processing with intelligent eligibility and estimation, Royal Alerts™ for secure notifications, RoyalMD® for practice and referral management and Report Guard® for encryption, connectivity, and interoperability services. Royal Solutions Group owns and operates its private Health Information Exchange (HIE), which is responsible for the management of data and connectivity-ease with any third party system.

Headquartered in New York, NY, Royal serves a broad range of clients across North America. We offer solution centric approaches to Integrating Technology, enabling Meaningful Use and Optimizing Processes.

Visit www.royalsolutionsgroup.com for more information.

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